

AGREEMENT FOR TELECOMMUNICATIONS COST REDUCTION SERVICE

This document will serve as the entire agreement between _____ (hereafter YOU or YOUR), and Integrity Telecommunications Services, LLC (hereafter WE or US). WE agree to conduct an analysis of YOUR telecommunications costs, including but not limited to local, long distance, wireless, data, and dedicated circuit services. YOU agree that WE will be the exclusive provider of such services to YOU for the duration of this agreement.

YOU agree to provide copies of all telecommunications records and contracts requested by US during the course of this agreement, and to allow access to the area of your facility where telephone circuits are connected. YOU acknowledge that WE cannot be held responsible for any records or information not provided. YOU agree to designate a primary contact who WE can contact for additional information during the course of the analysis. YOU may designate carriers and/or services in advance of the beginning of the analysis that YOU do not wish to have reviewed.

YOU understand that we will have up to 30 days to complete our analysis. WE agree during this time to review your bills for errors, identify any unused or unnecessary circuits or services, attempt to identify lower cost services, and to seek technologies that could lower YOUR costs. WE agree to supply a detailed written description of our findings, and a spreadsheet categorizing your costs. WE agree that if any billing errors are found, we will work with your vendor(s) on your behalf to correct them, and to request appropriate credits.

YOU understand and agree that given the volatile nature of telecommunications rates, and rapidly improving technologies, it is possible that opportunities for savings may exist which WE don't find. YOU agree not to hold US responsible for any such omissions.

If any cost savings are identified, YOU agree to compensate US as follows:

- For billing errors, overcharges, and/or unnecessary services, YOU will pay us 33% of the identified savings projected for one year from the date of project completion. This will be due and payable 30 days from the completion of the project.
- For savings from alternate vendors, or rate reductions obtained from existing vendors, YOU will pay us 33% of the projected one year savings, due and payable 60 days from project completion.
- For savings from technological improvements, YOU agree to pay us 33% of the projected one year savings 90 days from project completion.

WE agree that all cost savings projected by US will be net of any projected expenditures and/or equipment purchases required by YOU to achieve the cost savings.

WE acknowledge that you must make the final decision about any changes we recommend. YOU agree that if YOU decide not to implement changes we recommend, YOU will not be billed for fees on savings related to those changes. YOU agree that if you decide to make those changes within one year of project completion, you will notify us, and will pay the fees that would have been applicable if you had made the changes at project completion.

WE acknowledge that if no cost savings are identified, you will owe US nothing. We further acknowledge that if at project completion YOU are not completely satisfied with OUR work, YOU will return all documents WE supplied in the course of the project, and YOU will owe US NOTHING.

YOU and WE agree that any claim or dispute arising from or related to this agreement shall be settled by mediation and, if necessary, legally binding arbitration in accordance with the Rules of Procedure for Christian Conciliation of the Institute for Christian Conciliation, a division of Peacemaker® Ministries (complete text of the Rules is available at www.HisPeace.org). Judgment upon an arbitration decision may be entered in any court otherwise having jurisdiction. The parties understand that these methods shall be the sole remedy for any controversy or claim arising out of this agreement and expressly waive our right to file a lawsuit in any civil court against one another for such disputes, except to enforce an arbitration decision.